AHLTA Warrior

User Guide
V1.0

March 1, 2007

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1.0 OVERVIEW

The Tri-Service Infrastructure Management Program Office (TIMPO) is chartered by Health Affairs (HA) to design, implement, and support a network infrastructure to meet the Military Heath System's (MHS) communications requirements. In support of this mission, TIMPO tasked the Space and Naval Warfare (SPAWAR) Systems Center Charleston (SSC), Network Systems Security (NSS) Branch, with engineering and deploying a remote access solution to provide read only AHLTA capability for theater users (AHLTA Warrior).

OPERATIONAL DEPENDENCIES:

- An AHLTA User ID and Password
- An AHLTA Warrior VPN User ID and Password
- Contact Europe Regional Medical Center (ERMC) at DSN 314 486 8828, +49 6371 868828, or by email at Geralyn.essick@us.army.mil to create the accounts if they do not exist

2.0 INFORMATION ASSURANCE VULNERABILITY ALERTS (IAVA) COMPATIBILITY

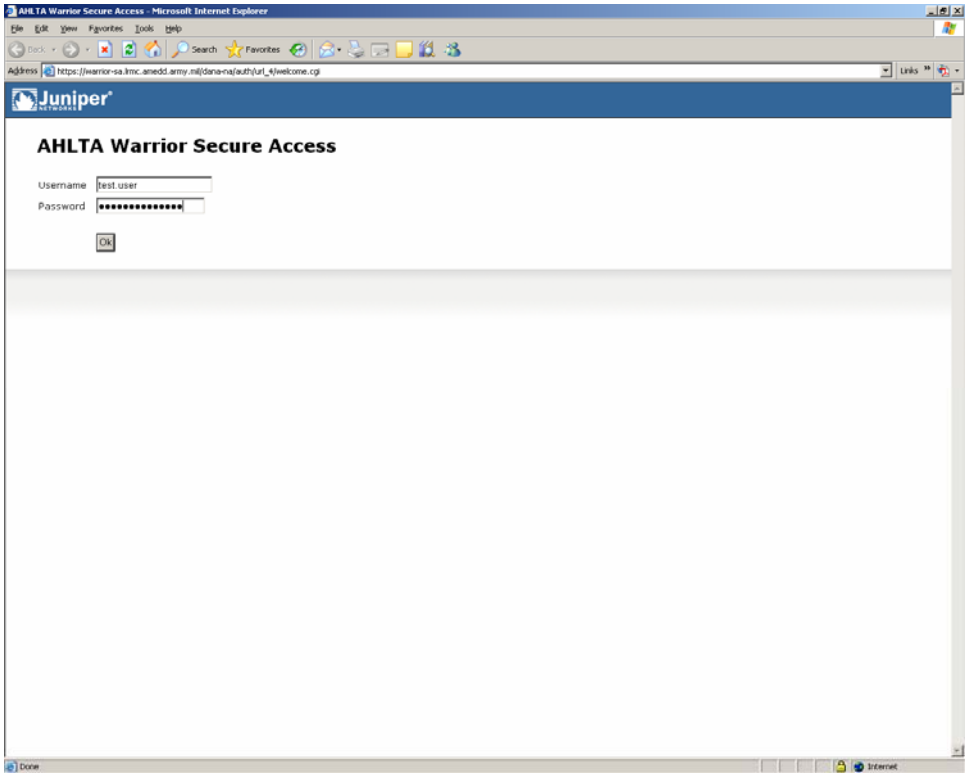
This software is compatible with all current IAVA compliant Microsoft operating system updates and security fixes. Continuing IAVA updates are managed by LRMC Network Administrator.

3.0 STEP BY STEP LOGIN PROCESS

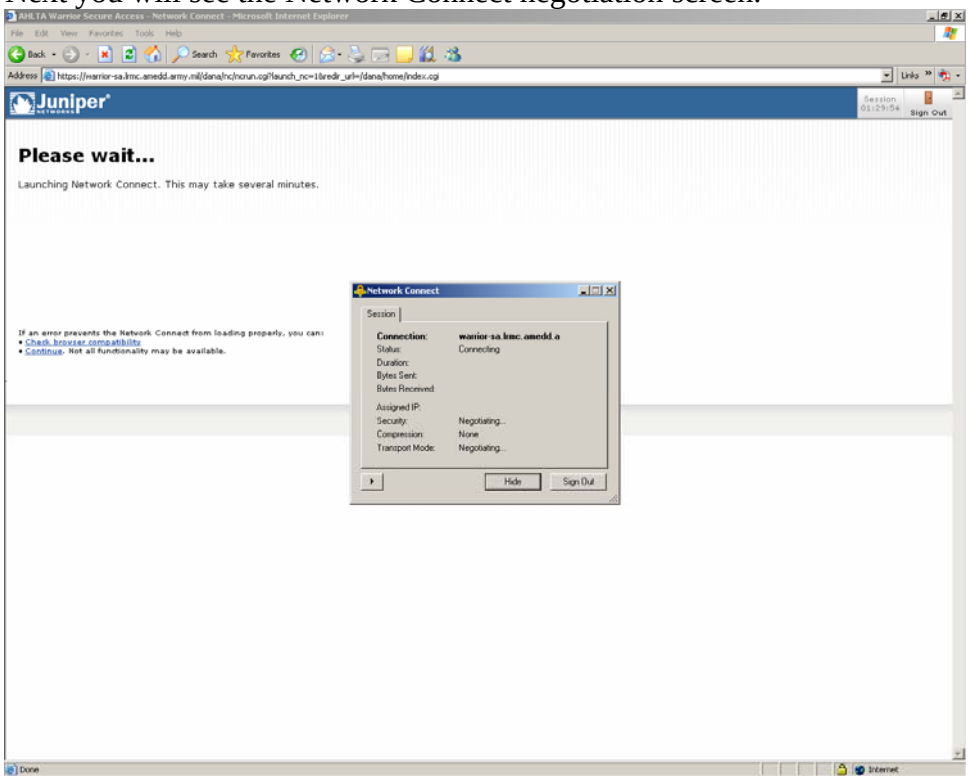
(Installation screens are not normal during the everyday login process. If any are encountered, contact your system administrator).

Prior to initiating the log in process, all users must have an active AHLTA Warrior (AW) User ID and Password. The creation and maintenance of these accounts is managed by the ERMC. The process to obtain the AW account is documented in Appendix A.

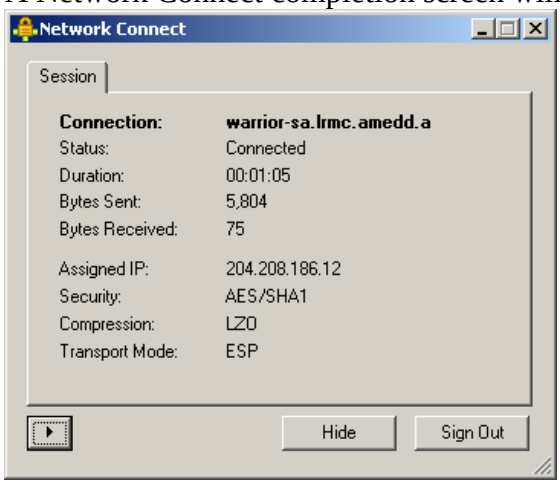
Open an Internet Explorer browser and enter https://warrior-sa.lrmc.amedd.army.mil to get to the Juniper Secure Access 4000 (SA 4000) device in the AW Environment. When the screen displays, enter the userid and password provided by the AW Coordinator at ERMC.



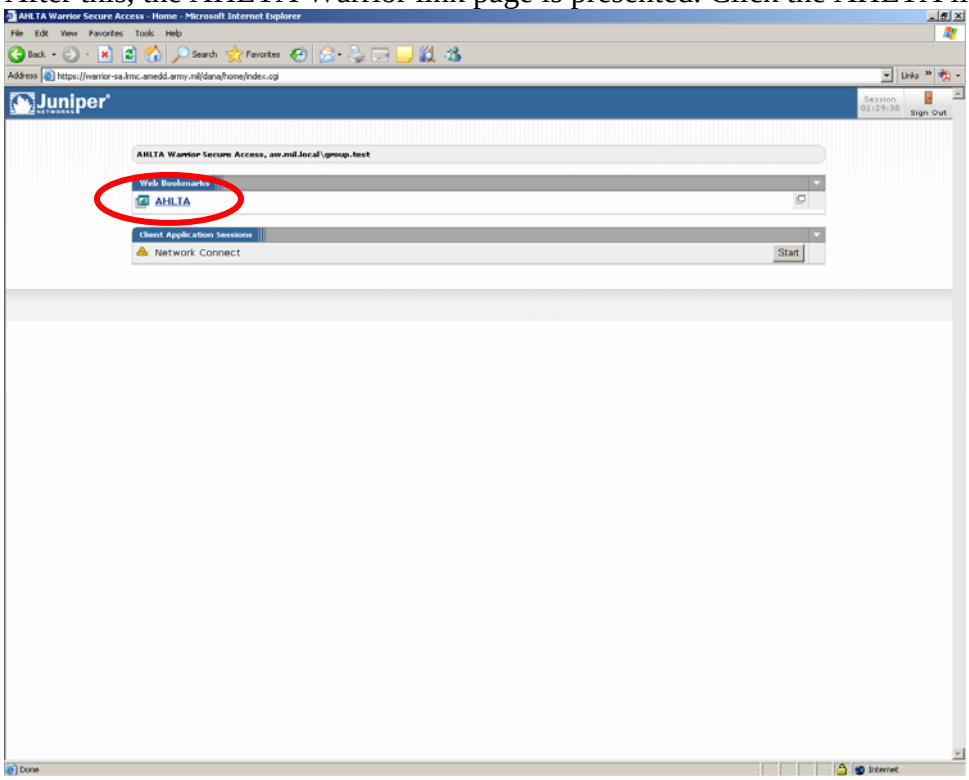
Next you will see the Network Connect negotiation screen.



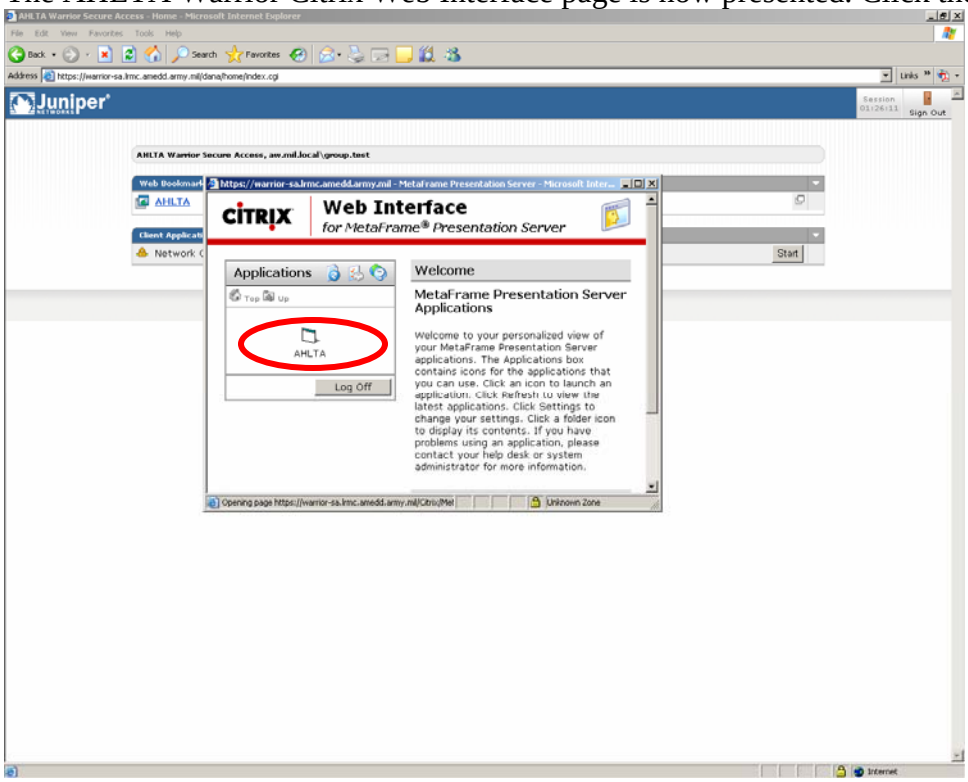
A Network Connect completion screen will flash before it minimizes.



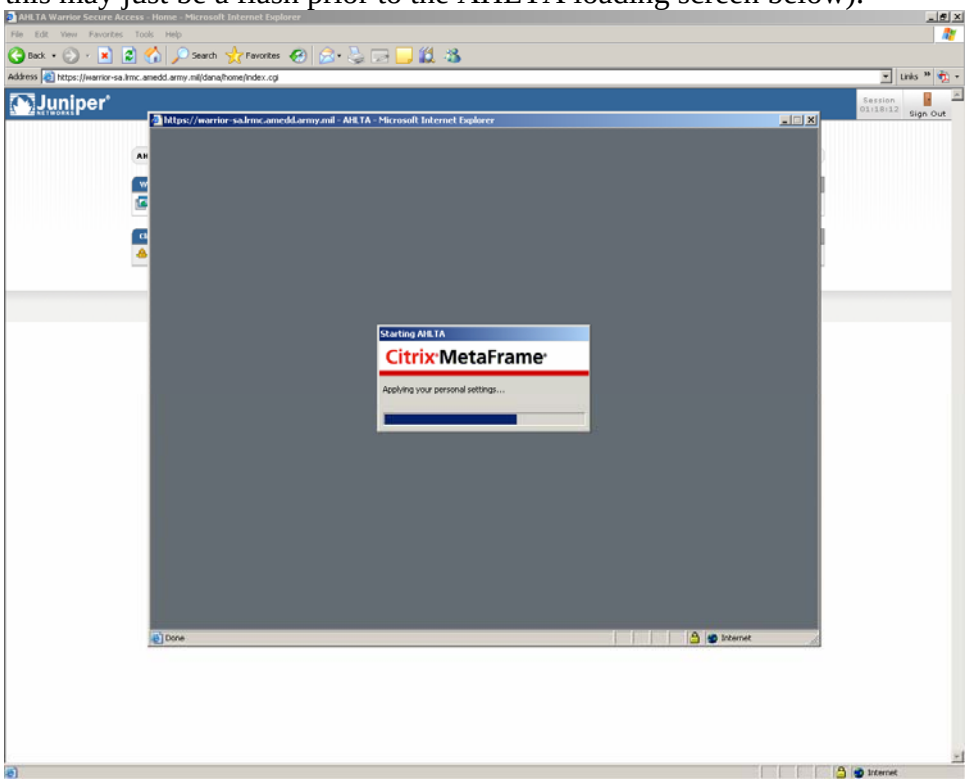
After this, the AHLTA Warrior link page is presented. Click the AHLTA link.



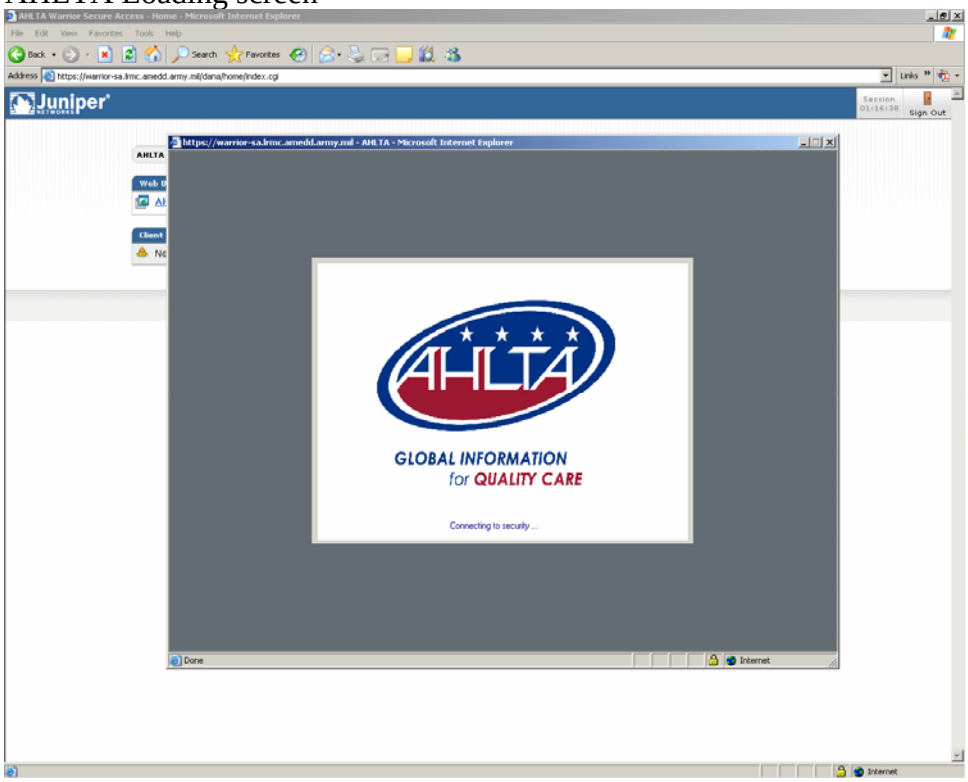
The AHLTA Warrior Citrix Web Interface page is now presented. Click the AHLTA icon.



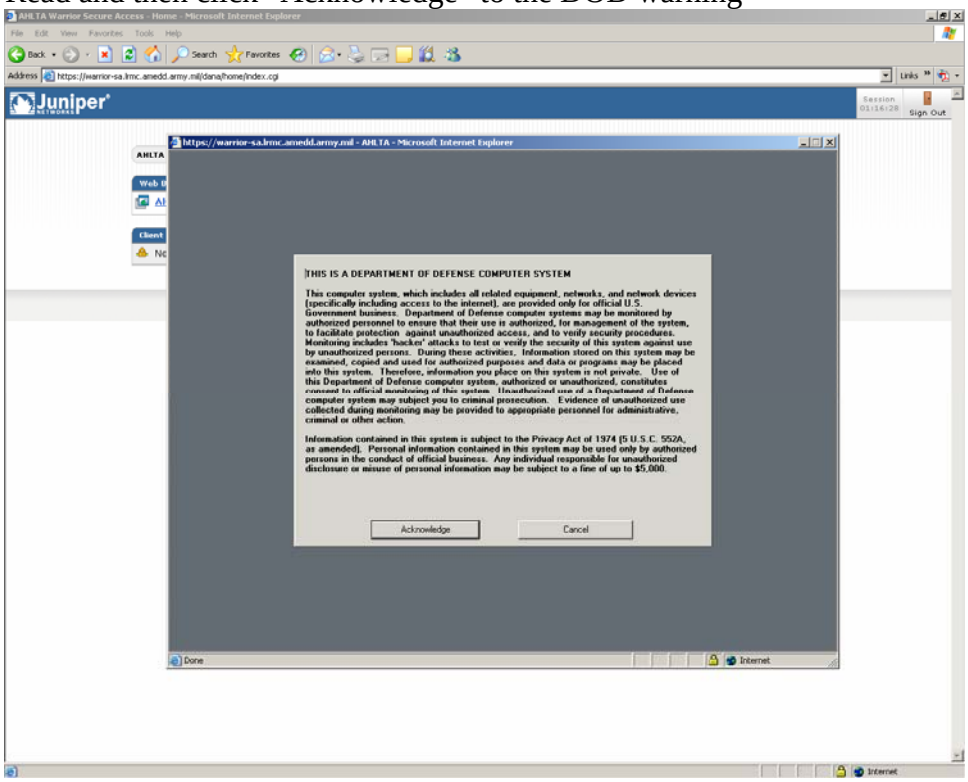
Next you are presented with the Citrix information window (depending on connection speeds, this may just be a flash prior to the AHLTA loading screen below).



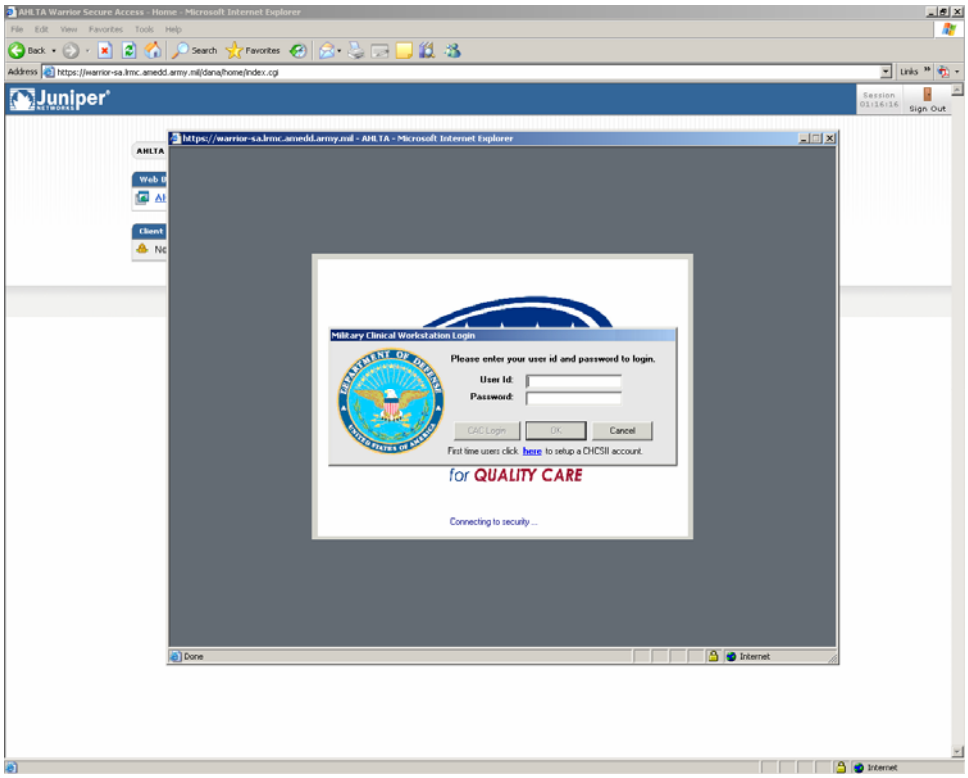
AHLTA Loading screen



Read and then click “Acknowledge” to the DOD warning



Login to the AHLTA application by entering your AHLTA Warrior User ID and password. Click “OK”



4.0 SUPPORT

ERROR MESSAGES:

Contact your system administrator.

ACCOUNT CREATION PROCESS: (*THIS PROCESS IS STILL IN DRAFT AND NEEDS APPROVED BY THE SERVICES BEFORE FINAL PUBLICATION*)

See Appendix: A

ADDITIONAL SUPPORT:

Contact the MHS Helpdesk at 800-600-9332 or by email at help@mhs-helpdesk.com

APPENDIX A: ACCOUNT CREATION PROCESS

Information to be provided by TMIP Functional office